The Guidance of Moral Values towards the Consolidation of the Quality Management System according to the Islamic Perspective

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Abstract
It is GOD's revelation that has provided a sound, complete basis for humans in their worldly, daily affairs. The management system brought upon by the Islamic teaching has also given birth to a highly effective and efficient quality management system. It is irrefutable that the system, if applied to an individual, family, organisation or nation administered by the Qur'anic guidance will contribute to the success of the civilisation in this life and in the afterlife. Yet, what has become the point of debate is that the Westernised management system merely prioritises temporary, superficial or material benefit. This is of course different from the Islamic management system that makes constant reference to ALLAH; thus, it needs to be highlighted as the primary guidance, apart from integrating this system with scientific management knowledge for the handling of organisations. Therefore, this article seeks to establish several aspects of moral values in the management of administrative affairs, especially in regard to employees in Malaysia. The values involve the Tawhidic management concept, trustworthy and accountable leadership values, the implementation of justice and the principle of Shura (collective) management, as well as several suggestions of the more quality management system consolidation, through the perspective of Islam.

Key Words: Islamic Management System, Tawhidic Management Concept, Accountability, Justice, Shura Management

1. Introduction
Al-Qur'an serves mankind by being the main source of reference. It is a complete, all-inclusive Book, also it contains every single aspect that is made the guidance for human life both in this world and in the next world. ALLAH dictates: "And We have sent down to you (the Book) as clarification for all things and as guidance and mercy and good tidings for the Muslim” (An-Nahl: 59). Also elaborated by ALLAH meaning: "We have not neglected in a Register a thing” (Al-‘An'am: 38). Thus, it is a grand Miracle that will be under GOD's guardianship (Al-Hijr: 9) that specifically embodies life, especially human that will manage their worldly affairs. Thus, a Qur'an-oriented management system with elaborations supplied by the Sunnah of the Prophet Muhammad(saw) through the integration of the modern scientific knowledges will produce a system of management that boasts off excellence and quality. Subsequently, only appropriate scientific disciplines and those, which do not conflict with the Shura’ that can become the basis to organise an excellent organisation that centralises on Islamic teaching (Ahmad Ibrahim, 1997).